

## Quality Assurance Manager

JNE Welding is currently looking for a full-time **Quality Assurance Manager**. Reporting to the CEO of JNE Welding, the Quality Assurance Manager (QAM) is responsible for the overall performance of the Quality Assurance Department including personnel and associated objectives, targets, and key performance indicators. The QAM is responsible for developing, implementing, and maintaining a system of quality and reliability testing for the organization's products and/or development processes. As part of the role the QAM will ensure they stay up to date in their field by studying trends and developments in quality management by participating in educational opportunities, reading professional publications, maintaining personal networks, and participating in professional organizations. The culture at JNE is key to success. Fostering and building a culture of collaboration in line with the JNE core values will be an important part of the role.

**The primary responsibilities of this role will include:**

- Responsible for the administration and management of the Quality Management System.
- Develops Inspection Test Plans by conducting risk assessments in conjunction with customer specifications or code requirement; identifies critical control point and preventative measures, monitors procedures, corrective action, and verification procedures.
- Prepares quality documentation and reports by collecting, analyzing, and summarizing information and trends including failed processes, warranty claims, and corrective actions.
- Maintains and improves product quality by completing product, company, system, compliance, and surveillance audits; investigating customer complaints; collaborating with other members of management to develop new manufacturing and training methods.
- Assist operations with continuous improvement activities to eliminate defects and reduce costs.
- Audit/assess quality risks in supply chain and initiate mitigation controls.
- Demonstrate continuous effort to improve operations, decrease rework, and streamline work processes.
- Identify and provide quality training to ensure competence of quality and production staff.
- Enhances department and organization reputation by accepting ownership for accomplishing new and different requests, exploring opportunities to add value to job accomplishments.
- Accomplishes quality assurance human resource objectives by recruiting, selecting, orienting, training, assigning, scheduling, coaching, and counselling employees through communicating job expectations; planning, monitoring, appraising, and reviewing job contributions; planning and reviewing compensation actions; and enforcing policies and procedures.

**The ideal candidate will have the following education, experience, and qualifications:**

- Minimum 5 years of work experience in the quality department of a manufacturing-related business.
- Demonstrated accomplishments improving Quality and Operations systems.
- Proven experience in a supervisory role or a relevant role.
- Knowledge of ISO based quality systems.

**The ideal candidate will have the following education, experience, and qualifications cont.:**

- Demonstrated experience with ISO 9001:2015 Internal Quality Systems Auditor.
- Ability to read and understand blueprints.
- Advanced skills in Excel, Word and/or Google Sheets, Google Docs.
- Strong understanding of quality inspection procedures, tools, and equipment.
- Exceptional leadership and team-building skills.
- Strong interpersonal skills with a positive/team-oriented approach to work.
- Highly motivated and self-directed, with the ability to work independently.
- Strong attention to detail and accuracy.
- Ability to prioritize and organize objectives and meet deadlines in a fast-paced environment.
- Post-secondary degree in related field or demonstrated relevant experience.
- Certifications or courses in any, or all the following would be considered an asset: Leadership, LEAN, Six Sigma, Communications, and Project Management.

**Regulatory and Screening Requirements**

- This role also supports government-related projects that include restrictions on work eligibility based on country of origin, and candidates must be able to meet these requirements.
- This role requires a clean criminal record check and is also a requirement for our controlled goods.

If you think you have the right qualifications and would like to apply for this position, please apply at

[Career Opportunities - Essence Recruitment | Saskatoon SK | Calgary AB](#)

Essence Recruitment Contact: [melanie@essencerecruitment.ca](mailto:melanie@essencerecruitment.ca)